



Expression of Interest for judges the 2019 Quality Business Awards



I'll be the judge of that

The Quality Business Awards are held annually to celebrate customer service excellence and to publically recognise outstanding businesses within our community. Providing this recognition wouldn't be possible without the voluntary hours spent judging the various award categories.

To ensure the transparency of the judging process, there will be TWO judges allocated per category, and relevant guidelines to the judging process for each category. So, ask yourself ..

- ***Would you like to be involved in the 2019 Quality Business Awards?***
- ***Do you have a passion for business and customer service excellence?***

Judging requirements

Each year the Tamworth Business Chamber seeks the assistance of over 50 Tamworth community members to take on the honourable task of judging the numerous categories of the Tamworth Quality Business Awards

In 2018, more than 800 businesses were nominated with over 270 going through to the judging process.

With so many businesses putting their reputation in the hands of Tamworth Business Chambers volunteer judges, it is imperative that judges take their volunteer role seriously and do their best to carry out this important task with diligence, ethics, and in a non-bias manner.

Being a judge for the Tamworth Quality Business Awards is a very rewarding task. You will also receive a complimentary ticket to attend the 2019 Quality Business Awards.

So ask yourself, can you:

- ✓ be available to visit businesses as far as Manilla, Barraba, Nundle;
- ✓ dedicate at least 2-3 hours a week to visit, call and report on businesses in your allocated category;
- ✓ remain unbiased in your judging duties;
- ✓ Are you happy to carry out your judging duties in an ethical and responsible manner?
- ✓ agree to complete judging designated to your by the due date;
- ✓ use a computer;
- ✓ provide constructive feedback that businesses can use to improve their customer service standards and importantly,
- ✓ keep all judging results and processes confidential.

Tamworth Business Chamber will host a morning tea and briefing session next month (May) for judges so you can feel confident of your responsibilities.

Please register your interest with the Tamworth Business Chamber by contacting Mary Ryan Garnett on 6766 4810 or email membership@tamworth.org.au by 10 May 2019.